

WARRANTY

Hartzell Engine Technologies LLC (HET) warrants its Plane-Power branded alternators and voltage regulators for a two-year period from date of purchase to be in good working order and free of material defects. Hartzell Engine Technologies LLC retains the right to repair or replace any alternator or voltage regulator if it fails under the terms of this warranty and *only* if the customer's original Plane-Power branded alternator or voltage regulator is sent to HET for evaluation, along with a dated copy of the sales receipt. This Plane-Power branded alternator or voltage regulator must be shipped directly to HET per instructions found in this warranty agreement at the customer's expense for warranty evaluation.

If the Plane-Power branded alternator or voltage regulator is found to have failed under the terms of this warranty, HET will take the appropriate action of either repairing or replacing the Plane-Power branded alternator or voltage regulator. Customers will be responsible for any additional expedited shipping charges. Hartzell Engine Technologies LLC reserves the right to insure all Plane-Power branded alternators and voltage regulators for loss or damage during shipping directly to the customer.

Hartzell Engine Technologies LLC makes no warranty as to suitability of its products for the intended application.

To be considered eligible for warranty consideration, **DO NOT PURCHASE A REPLACEMENT ALTERNATOR OR VOLTAGE REGULATOR FROM A DISTRIBUTOR.** Hartzell Engine Technologies LLC will not at any time offer a form of a warranty credit for replacement Plane-Power branded alternators or voltage regulators purchased through a distributor. All warranty claims must be handled directly by Hartzell Engine Technologies LLC

If you suspect a Plane-Power branded alternator or voltage regulator to be defective and in need of service, call Hartzell Engine Technologies LLC at 877-359-5355 for a return authorization number.

Plane-Power branded alternators and voltage regulators returned to HET with the valid return authorization number will usually be repaired or replaced within 3 business days after receipt.

Warranty Details

Hartzell Engine Technologies LLC warrants its Plane-Power branded alternators and voltage regulators to be free from defects in material and workmanship under normal use and operation for a period of two years from date of purchase. Hartzell Engine Technologies LLC cannot and never will warrant damage to non-alternator or voltage regulator components or related expenses including labor, inconvenience, transportation or loss of business due to any alternator failure.

Hartzell Engine Technologies LLC warranty is *void* if:

- An alternator or voltage regulator is improperly installed.
- An alternator or voltage regulator is used for the wrong application.
- Customer tries to service the alternator or voltage regulator in the field by removing or replacing any of the components not specifically instructed and/or supplied by Hartzell Engine Technologies LLC
- The alternator or voltage regulator is determined to have failed by application of voltage in excess of the amount specified on the data plate.
- The alternator or voltage regulator is damaged by impact, shock or excessive abuse, (i.e. dents, large scratches, bent components) actual physical evidence not in conjunction with defective components, design or workmanship.